

PACIFIC MIDWIFERY PRACTICE

Pacific Midwifery Practice is a Wellness Center. Please do not come into the clinic if you have symptoms of an illness or an infection. Exposing the midwife to an infection will only increase her chances of spreading it to new babies. If you need to cancel an appointment, because of illness we will do our best to accommodate you as soon as you are feeling better. Thank you very much for your cooperation.

AS PER THE COLLEGE OF MIDWIVES OF BC WE DO NOT ACCEPT E-MAIL OR SOCIAL MEDIA AS A COMMUNICATION METHOD.

**If you have any questions or concerns please telephone and follow the directions provided.
Please also respect the midwives privacy by not calling them at home.**

HOW TO REACH YOUR MIDWIFE

1. For Non urgent calls

- **Please call 604-874-7999** to reach the office administrator. If it is out of business hours you may leave a voicemail after her message is completed, (press # to bypass message and leave a voicemail.) Your call will be returned as soon as possible.

2. For urgent concerns or emergencies

- **Please follow instructions below**

Page your midwife as follows

For clients of : Terry Lyn Evans
Callaway Stephenson-Pate
Kirsten Taylor
Call: **604- 428-7982**

For clients of: Susie Schulz
Call: **604-727-4703**

Please do not leave urgent or labour-related messages for the midwives on call at the clinic number as they are not checked regularly.

If a situation occurs where you cannot reach your midwife:

Try another midwife on call for the practice (604-874-7999).
Call BC Women's Assessment Room (604-875-3070) and let them know you are having difficulty reaching your midwife.

Items such as letter or completion of forms not covered by MSP will have a surcharge to cover administration \$10-\$25, depending on time spent.

There is a **\$65 charge** for any cancellation **with less than 24-hour notice or no-show.**

Appointments are difficult to reschedule so we ask you to make all efforts to attend in the allocated time. Please also plan to arrive 5 minutes early, this helps to keep the clinic running smoothly. Thank you.

Pacific Midwifery serves as a teaching site for new midwives and nurses, physicians and midwives students. We encourage our clients to make an informed choice when choosing to have a student involved in their care and are open to discuss any questions or concerns you may have.

Thank you for considering your role in growing the future of safe mother and baby care!